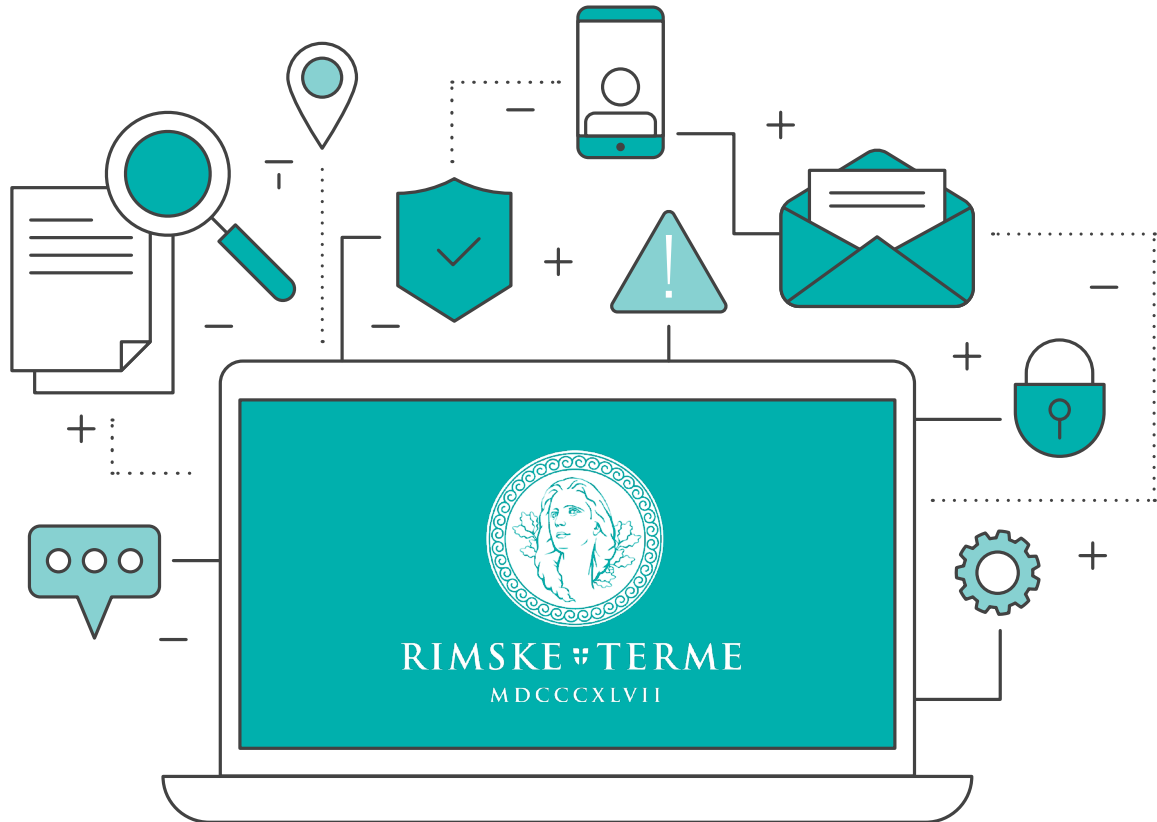


GENERAL DATA PROTECTION REGULATION



At RIMSKE TERME, Terme Resort d.o.o. we respect your privacy and ensure the security of your personal information data. We are committed to protecting your data and ensuring its security and confidentiality by the laws and regulations and the company's internal general operating acts governing the protection of personal data.

For information on the processing of your personal data, please refer to the company's Privacy Policy and Cookie Policy.

PRIVACY POLICY

The privacy policy on this page provides you with information about the protection of personal data in RIMSKE TERME, Terme Resort d.o.o., which covers the collection, storage, purpose and processing of personal data collected from users by the controller, your rights and how to exercise them.

PERSONAL DATA CONTROLLER

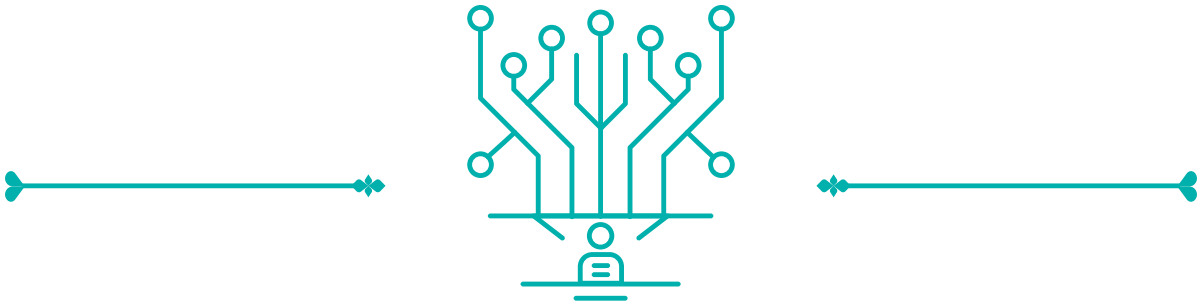
The controller of your personal data is RIMSKE TERME, Terme Resort d.o.o., Toplice 10, 3272 Rimske Toplice, registration number: 6408605000, tax number SI 55098061, e-mail address gdpr@rimske-terme.si



OBTAINING YOUR PERSONAL DATA

We obtain your personal data in the course of our legitimate business: when you identify yourself when using our services (booking, contractual, marketing, analytical, payment and legally compliant activities related to the provision of our core business) when you contact us by email, telephone, in writing or via social networks, when you fill in any input forms, when you order our services when you use our website and its features or in any other way communicate with us and thus provide us with personal data.

We also collect information about your use of our website using cookies and similar technologies.



PURPOSE OF USE

The use and processing of your data are only carried out within the framework of a legal basis, legitimate interest and a declaration of consent for the specific purpose of collection. The legal basis for the processing of personal data is specified according to the purpose of the processing in the Notice to Individuals under Articles 13 and 14 of the General Data Protection Regulation.

KEEPING OF DATA

We will retain your data for the duration of the business relationship as set out in this Privacy Policy or for a more extended period if a longer retention period is required or permitted by law.



KEEPING OF DATA

Personal data obtained based on a legitimate interest are kept for the duration of the business relationship or purpose, plus a period for the possible assertion and defence of legal claims of 5 years (such as the general limitation period under the Code of Obligations). Where personal data are listed on an accounting document, they are kept for 10 years from the date of issue for tax purposes.

We retain the data obtained by consent until the consent is withdrawn or the purpose for which it was given expires, after which we immediately delete the collections or Personal Data (of the individual) effectively and permanently.

Data obtained based on the Residence Registration Act (at the time of registration of the guest) is stored for one year from the last day of the year of check-out or for 5 years in the case of legal claims (during which time the data is not active and is not used).



KEEPING OF DATA

Medical records are kept in accordance with the Healthcare Database Act and are subject to a specific security policy.

We may, exceptionally, process your personal data for longer if required to do so by the applicable regulations in the Republic of Slovenia.

PRIVACY PROTECTION

RIMSKE TERME, Terme Resort d.o.o., as the processor and controller of your personal data, protects your personal data in accordance with the technical and organisational measures adopted to safeguard your personal data and to protect them against unauthorised or unlawful use or processing, and against accidental loss or destruction of, or damage to, your personal data.



DISCLOSURE OF PERSONAL DATA TO THIRD PARTIES

We handle your data responsibly and carefully to maintain your trust in the future.

Your personal data is processed only by our qualified employees within the scope of their competence. We only outsource the processing of guests' personal data to contract processors who process the data exclusively within the scope of the personal data processing contract.

We keep our personal data collections within the EU and do not export them to third countries.



INDIVIDUAL RIGHTS

In exercising your rights and questions related to your personal data and the exercise of your rights under the General Data Protection Regulation, the appointed Data Protection Officer of RIMSKE TERME, Terme Resort d.o.o. is at your disposal.

In order to ensure fair and transparent processing of personal data, the data subject may: request access to, communication of, rectification/completion of, blocking or restriction of processing of, or erasure of, personal data concerning him or her.



INDIVIDUAL RIGHTS

The data subject may withdraw the consent given to the processing of personal data (for one or more specified purposes) at any time, permanently or temporarily, in whole or in part. He/she may do so in the manner most convenient to him/her, using any of the channels of communication (oral/written, telephone, online, by post, in person at reception).

The controller will process your request and reply to you within 15 days, but we would like to remind you that you can only exercise your rights concerning your personal data personally and that another person on your behalf can only do so based on your written authorisation. The request to address your rights must be made in a way that allows your identification. In accordance with the EU General Data Protection Regulation, your request must be complete and comprehensible.



DATA PROTECTION OFFICER

TERME RESORT d.o.o. has a designated Data Protection Officer who will assist you with the processing of your personal data and the exercise of your rights.

You can make requests regarding your rights in the area of personal data protection in the most convenient way for you, using any of the following channels of communication (orally/ written, by telephone, online, by post, in person at reception):

- to our address **TERME RESORT d.o.o, Toplice 10, 3272 Rimske Toplice**
- to our email address: **gdpr@rimske-terme.si**
- in person at the hotel reception and by calling our telephone number **03 574 20 00**.

